



## CASE STUDY

# A CM Announcement Tracker implemented to analyze and track progress of a Indian State Government

## Quick Summary

The CM Announcement Tracker enabled the Chief Minister's Office to monitor announcement status and manage implementation effectively. Utilizing data analytics and visualization, it improved transparency, accountability, and decision-making. This underscores the importance of technology-driven solutions in enhancing governance and ensuring timely execution of commitments.

## About the Customer

The Chief Minister's Office (CMO) is responsible for tracking the announcements made by the Chief Minister of a State in India. These announcements are made in various locations throughout the state. The CMO aims to monitor the status of these announcements at different levels, including the CM Office, District Collector (DC) Office, and relevant departments. The state government's implementation of a CM Announcement Tracker to provide an overview of the announcements, track their progress, and analyze the financial aspects associated with their implementation became topical and necessary.

## Problem Statement:

Key objectives for the CMO Office included tracking the commissioning status, determining the time required to fulfill the announcements, and analyzing the estimated cost, admin-approved cost, funds issued, and funds spent for each announcement. It became imperative to have a customized announcement tracker to monitor the status of the state Chief Minister's announcements.

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Some of the challenges faced were:

- **Data Management:** Ensuring accurate and up-to-date data collection from various sources and departments posed a challenge to maintaining the integrity of the information.
- **Multi-level Tracking:** Managing the tracking process across different levels, including the CM Office, DC Office, and departments, required coordination and data synchronization.
- **Financial Analysis:** Analyzing the financial aspects, such as estimated costs and funds spent, required the integration of financial data from multiple sources and accurate calculations.

### **Solution:**

CRG Solutions took the following measures to address these challenges:

- **Data Integration:** We collected and integrated relevant data from multiple sources, such as the CMO, DC offices, and departments, into a centralized database.
- **Tracking System Development:** Using data analytics tools like Tableau, we developed a custom CM Announcement Tracker that provides a comprehensive view of the announcements, their progress, and associated financial details.
- **Data Visualization:** To present the information in a user-friendly manner and facilitate easy monitoring and analysis of the announcements, we created interactive dashboards and visualizations.

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The implementation of the CM Announcement Tracker yielded the following results:

- **Comprehensive Overview:** The tracker provided a consolidated view of all announcements, their status, and associated financial details.
- **Timely Tracking:** Different levels could monitor the progress of each announcement, enabling prompt actions and decision-making.
- **Financial Insights:** The tracker facilitated analysis of estimated costs, admin-approved costs, funds issued, and funds spent, allowing for effective financial management and accountability.
- **Improved Coordination:** The tracking system enhanced coordination between the CM Office, DC Offices, and departments, fostering efficient communication and collaboration.

### Business Benefits:

#### Effective Decision-Making:

The availability of comprehensive data and visualizations enabled stakeholders to make informed decisions based on the announcements' progress and financial aspects.

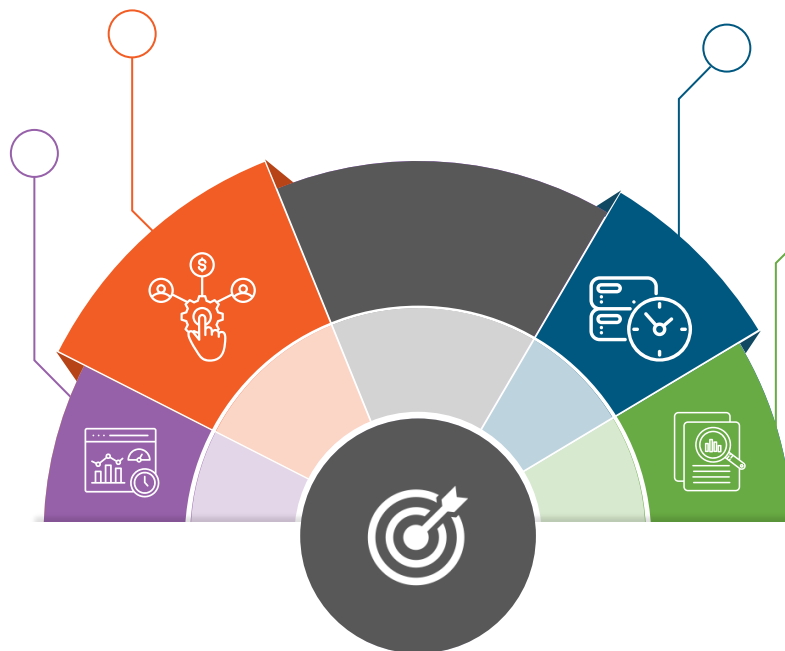
#### Streamlined Processes:

Automated tracking and data integration reduced manual effort and streamlined the process of monitoring and managing the announcements.

**Transparency and Accountability:**  
By providing real-time updates on the status of announcements, ensuring accountability in the implementation process.

#### Timely Action and Resource Allocation:

The tracker enabled timely actions and efficient resource allocation, ensuring timely completion of the announced projects.



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*to achieve*

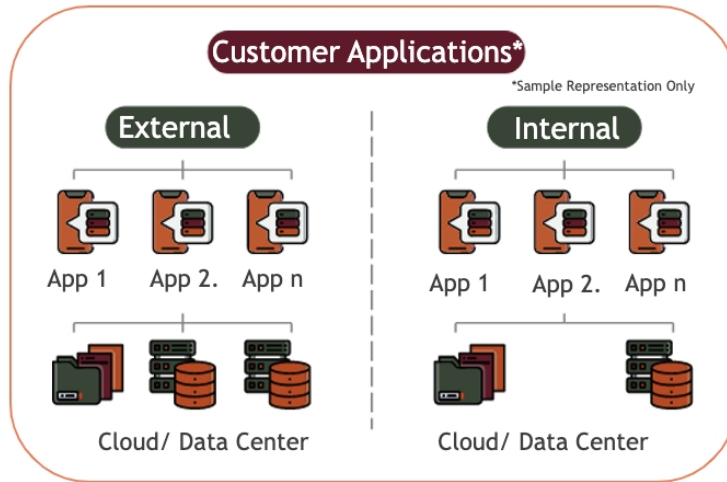
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# About CRG solutions

## We Cover

### Analytics

We setup practices, tools to derive insights (customers, products, apps, teams) to enhance or optimize business effectiveness with the help of products like Tableau, Alteryx, PowerBI, Cloud and MLOPs



### RPA

We automate all high volume and mundane tasks to reduce manual errors and to increase efficiency with the help of products like AA (Automation Anywhere), Yellow.ai

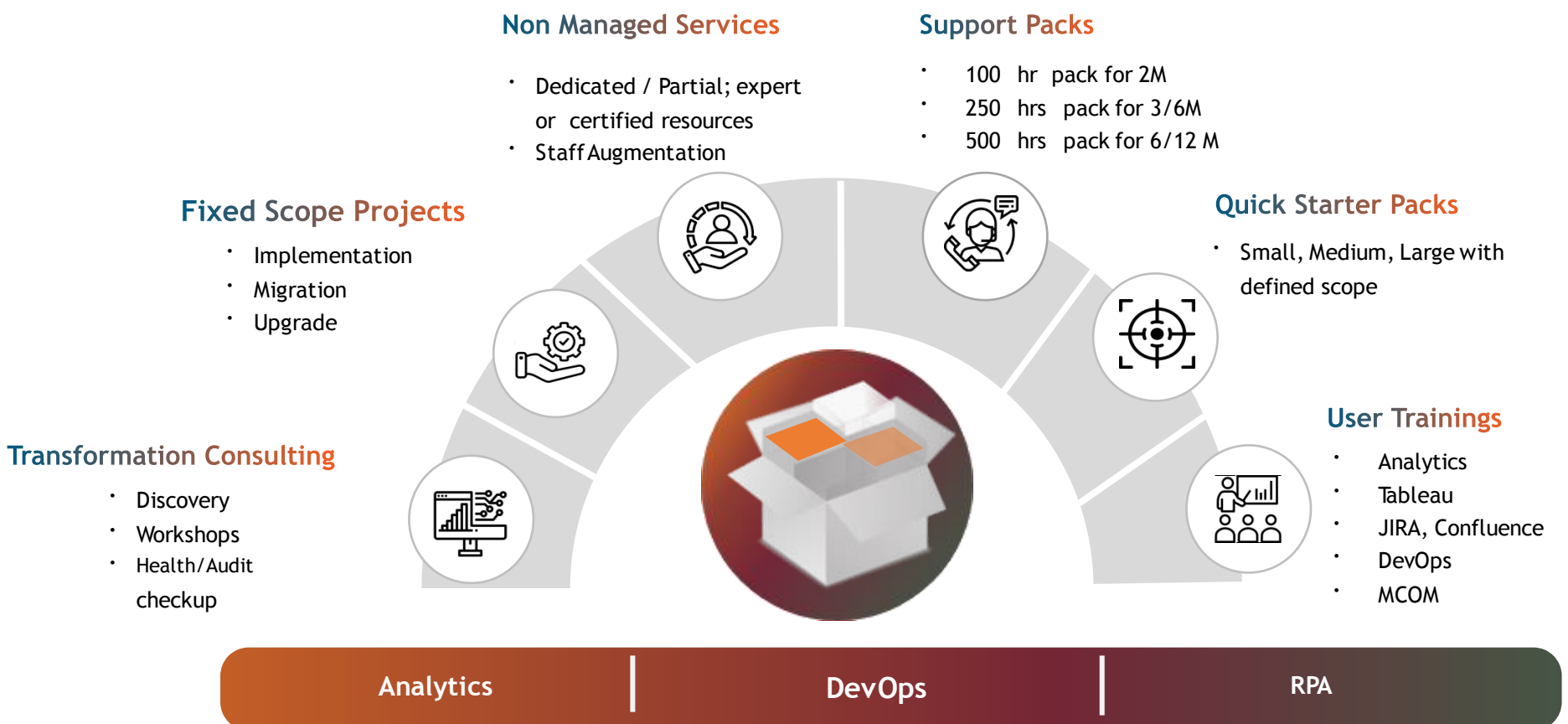


### DevOps

We help streamline the application development and maintenance processes with custom project management practices and implementation of world class software tools like JIRA, Azure DevOps, Azure Cloud to improve team productivity



## Services Portfolio



### Our Socials



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