



CASE STUDY

Journey to High Availability with JIRA

Quick Summary

It took a huge network outage that halted all work on Jira for employees at Igloo Software, a Canadian tech company, to re-evaluate their needs for high availability and

Approach

It took a huge network outage that halted all work on Jira for employees at Igloo Software, a Canadian tech company, to re-evaluate their needs for high availability and uptime.

See how Senior Tools Administrator, James Seddon, evaluated both Jira Software Data Center and Cloud deployments to decide what best fit their needs. Read this case study to gain insights on:

Why they pivoted to migrate to Jira Software Cloud

Practical tips and steps to ensure a successful migration from server

Lessons learned while implementing a migration

A journey to Jira Cloud

When leading Canadian SaaS company, Igloo Software, experienced a network outage, it affected 85% of employees that rely on Jira for their daily tasks. This led the company to find a solution that could avoid any future downtime from occurring again.

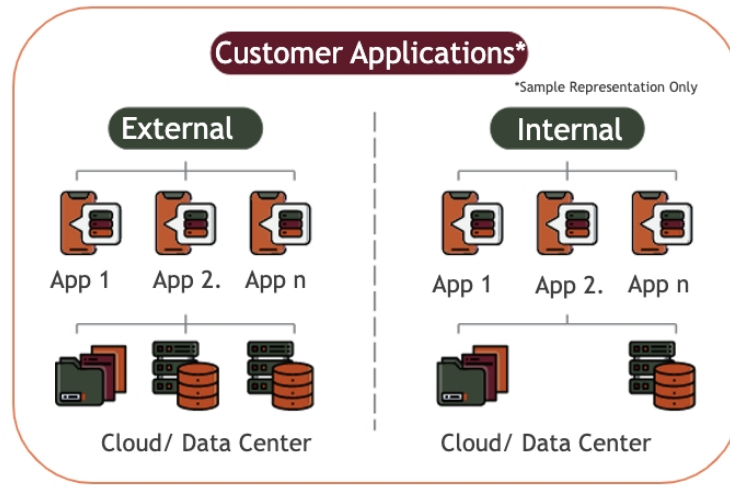
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From diagnosis to execution and optimization, we have your Atlassian strategy covered! Join CRG Solutions' network of customers who are realizing drastic improvements to their development, customer support, and team collaboration processes thanks to upgrades and enhancements to their Atlassian systems. CRG Solutions - a Platinum Partner of Atlassian is uniquely suited to help your organization with Atlassian® consulting, implementation, upgrades, customizations, training, & support.

We Cover

Analytics

We setup practices, tools to derive insights (customers, products, apps, teams) to enhance or optimize business effectiveness with the help of products like Tableau, Alteryx, PowerBI, Cloud and MLOPs



RPA

We automate all high volume and mundane tasks to reduce manual errors and to increase efficiency with the help of products like AA (Automation Anywhere), Yellow.ai

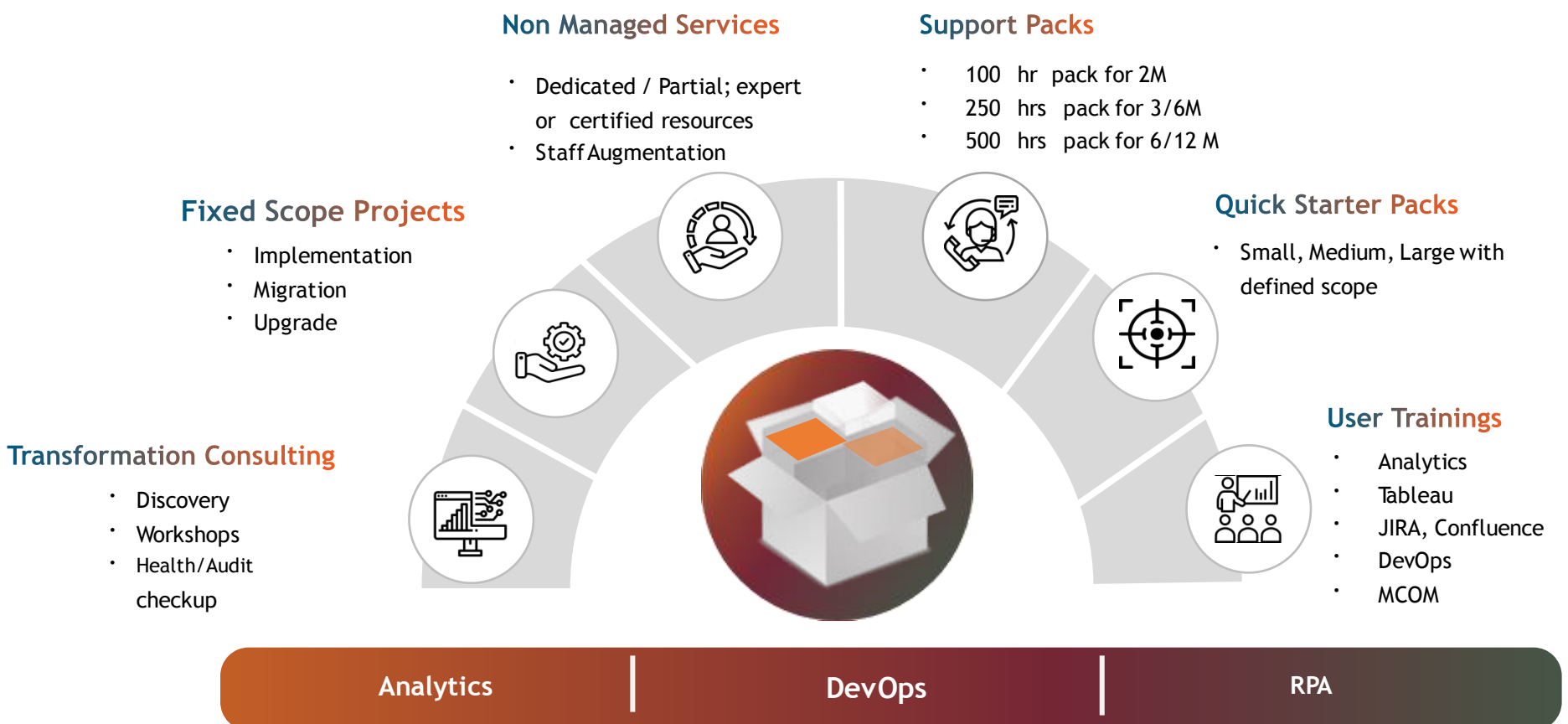


DevOps

We help streamline the application development and maintenance processes with custom project management practices and implementation of world class software tools like JIRA, Azure DevOps, Azure Cloud to improve team productivity



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