

CASE STUDY

HR – Recruitment Process Automation

BENEFITS



VALIDATED RESUMES,
FASTER PROCESS RUN TIME



TIMELY SCHEDULE OF
INTERVIEWS, OFFER
LETTERS GENERATED



FASTER EMPLOYEE
SCREENING AND
DIGITIZED RECRUITMENT
PROCESS

Business Challenge

- For an MNC, the talent pool was embedded with diverse teams, so HR recruiters were required to understand recruitment need, identification of talent community, recruitment marketing strategies, employee turnover.
- Schedule interviews with Ops and Recruit, update the offer letter and send the document for background check.

Solution

- CRG Solutions studied and analyzed the process in detail and produced an ideal automation solution where the BOT initially logs in to the Recruitment Portal, reads an email input in a standard template comprising of role, job description and key words.
- BOT scrapes the profile for the requirements and saves into the HR CRM DB and sends an email to the recruit to get the updated information for the current company, role, salary expectations, notice period, address and contact number.
- Follows up with the Ops manager for the meeting request and schedules a meeting invite and finally generates an offer letter as per standard template for further review.